

APSC Prelim 2022 Qs Paper Analysis

CSAT Paper (Interpersonal skills including communication skills)

SET -D

Q58. According to Oxford Dictionary, 'restitution' means 'the restoration of something lost or stolen to its proper owner; recompense for injury or loss'. Which of the following situations would be the nearest example of restitution?

- (A) Ravi returned the mobile handset he purchased a week ago as the same heated up too high when viewing YouTube videos and claimed replacement with compensation.
- (B) David returned the lawn mower he borrowed from Timothy, with a broken blade that cracked upon hitting a rock when David was clearing his yard, and offered to pay for the repair and a new set of blades.
- (C) Amelia complained to her neighbour of her place being broken in and burgled, and demanded compensation as she had requested the neighbour to keep an eye on her place over the weekend when she is gone off to the beach.
- (D) Satyam returned Gurpreet's bike that he had borrowed, offered to pay for the quantity of fuel consumed, and small gift as a token of gratitude.

Q67. Identify the incorrect statement/ statements from the following

- (i) The word 'emoji' has its roots in the English word 'emotion'.
- (ii) The word 'emoji' is a blend of two Japanese words for picture and letter.
- (iii) Shigetaka Kurita is considered to be the founding father of today's emojis.
- (iv) Steve Wozniak, one of the founders of Apple, is considered to be the founding father of today's emojis.

Select the correct answer using the codes given below.

- (A) Only (i)
- (B) Only (i) and (iv)
- (C) Only (iii)
- (D) Only (ii) and (iv)

Q68. Identify the incorrect statement.

- (A) Haptic communication is a form of nonverbal communication.
- (B) A handshake is an example of haptics.
- (C) Haptic communication is via the sense of touch.
- (D) The origin of the word 'haptic' is Spanish.

Q69. The capacity to sense other people's emotion, together with the capacity to imagine what someone else might be feeling, is called

- (A) sympathy
- (B) understanding
- (C) empathy
- (D) caring

Q70. Johari Window is

- (A) one of the earliest versions of MS Windows
- (B) the latest version of MS Windows
- (C) the beta version of MS Windows
- (D) a framework for understanding conscious and unconscious bias that can help enhance self-awareness and our perceptions on others

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Q71. Grapevine communication is

- (A) very similar to fiber optics communication
- (B) the most sophisticated military communication system, which was recently acquired by India
- (C) a method of spreading information, half-truths, gossips, etc., by informal conversation
- (D) a process used to brew high quality red wines

Q73. You have shown appreciation for an undesirable gift. This is an example of

- (A) white lie
- (B) compulsive lie
- (C) deceptive lie
- (D) black lie

Q74. In social science, oculosics refers to

- (A) the study of eye-related nonverbal communication
- (B) the study of hand-related nonverbal communication
- (C) the study of foot-related nonverbal communication
- (D) the study of nose-related nonverbal communication

Q75. MUM effect means

- (A) a tendency to remain silent in company of people
- (B) a reluctance to reveal negative information
- (C) a fear of public speaking
- (D) a tendency to prevent other people from speaking

Q76. Identify the correct statement/ statements from -the following

- (i) Disfluencies are interruptions in the smooth flow Of speech.
- (ii) Prolonged sound like 'Sooooooo cute' is an example of disfluencies.
- (iii) Pausing silently during a speech is an example of disfluencies.
- (iv) Repeating words during a speech is an example of disfluencies.

Select the correct answer using the codes given below.

- (A) Only (i)
- (B) Only (i) and (ii)
- (C) Only (i), (ii) and (iii)
- (D) (ii), (iii) and (iv)

Q77. Which is the agency of the Union Government of India that disseminates information regarding the government policies and projects to the media in India? [**NOT a CSAT Qs**]

- (A) Press Information Bureau (PIB)
- (B) Press Trust of India (PTI)
- (C) All India Radio (AIR)
- (D) Press Council of India (PCI)

Q78. Multimedia comprises of

- (A) text and audio
- (B) video and audio
- (C) only video
- (D) text, audio and video

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